Courier Company – a logistic company providing courier, package delivery and express services with whom Pointpack cooperates in the performance of courier services within first and last mile concept;

Parcel - a courier Parcel or a cargo Parcel as defined by the terms of the courier service specified in the courier service regulations by the Courier Company;

PUDO - a location where Pointpack services are provided for the acceptance and issuance of Parcels as part of courier services implemented by Pointpack in cooperation with Courier Operators, and also in the contextual sense, particularly with regard to duties imposed in the Procedure and the agreement with Pointpack - an individual entrepreneur or company operating this location;

Pointpack System - a copyrighted system of electronic applications created by Pointpack for the registration and exchange of information on the process of performing courier services, including information on the receipt and delivery of parcels, the timing of these activities and the types of parcels, which is the intellectual property of Pointpack;

POS System – a device for cash handling of commercial operations with an Internet connection enabling the Pointpack Module to be installed and used;

C.O.D. Service - courier service involving the delivery of Parcel to the recipient in exchange for collecting a payment for the content of the delivered Parcel from the recipient, followed by transferring this payment to the Customer;

Operational Support Department - the Pointpack organizational unit providing support in the processes of handling Parcels and the Pointpack System;

Parcel Pickup Code - one-time number sent to the recipient to authenticate the recipient in PUDO before delivering him the Parcel.

III. Pointpack System Operation

1. The activities comprising courier services in PUDOs should be registered in the Pointpack System by the available communication device consisting of POS System integrated with the Pointpack System.
2. Each PUDO shall be equipped with the following devices:
    a. Device with access to the Pointpack System cash register system, etc. Internet connection,
    b. Computer printer or printer for printing receipts,
    c. Mobile telephone device connected to the telephone network.

3. The devices should be placed in a designated area for handling Parcel senders, recipients, and couriers in a manner that prevents unauthorized individuals from reading the displayed monitor records. This place is the cash desk of the PUDO.
4. A unique identifier containing a username and password, which will be used by the PUDO employee to access the Pointpack System within the assigned Account, will be assigned to the PUDO. Using the Account will require logging in with the correct identifier and password. In the case of using the Pointpack System through a POS system the identifier and password are not assigned if electronic access to the entire POS system is secured at the PUDO.
5. An employee of the PUDO authorized to handle Parcels should be familiar with the Parcel handling process described in the Instruction provided to the PUDO via email.
6. PUDO employees are obligated not to use, and to prevent the use of, the Pointpack System in contradiction with the Instruction, as well as for the purpose of violating or circumventing the law and rules of fair trade. In case of obtaining information about such use of the System or attempts at such use, the PUDO is obliged to immediately notify Pointpack and provide the revealed information on the violation.
7. PUDO employees authorized to perform Services are not allowed to use POS system Accounts of other Points or provide their Account to other individuals. The PUDO is obliged to take necessary measures to prevent unauthorized individuals from accessing the Pointpack SystemPUDO is obligated to promptly report to the Operational Support Department any loss, theft, unauthorized acquisition of identifiers or passwords, or unauthorized access to the Pointpack System.
8. Pointpack is entitled to block access to Pointpack System at any time.

IV. Parcel Dispatch at PUDO

The dispatch of Parcels at PUDO will be carried out according to the process described below:

1. Customer (sender) dispatching a Parcel at the PUDO should have an Address Label generated in advance using the Courier Company's online service or a dispatch code permanently affixed to the Parcel in accordance with the service regulations provided by the Courier Company or PUDO will generate label in pdf, which Customer will pay for in Studenac.
2. The Address Label or dispatch code should be placed in a visible location on the Parcel's packaging.
3. PUDO employee scans the Address Label. In case Pointpack System displays an instruction not to accept the Parcel a PUDO employee shall reject to accept the Parcel from the sender.
4. In cases where Parcel or Address Label does not meet the requirements and conditions specified herein, PUDO employees will refuse to accept the Parcel from the Customer. In justified and exceptional situations, if the large dimensions of Parcel prevent its safe storage at PUDO, despite compliance with the conditions specified in the Procedure, PUDO employees may refuse to accept the Parcel. However, the employee should immediately inform the Operational Support Department of Pointpack by telephone and in the presence of the Customer, indicating the number of the rejected Parcel.

5. In the event of lack of PUDO access to the Pointpack System, for example due to a failure or lack of Internet access, the PUDO employee shall refuse to accept the Parcel.
6. PUDO employee issues to the Customer a Parcel dispatch confirmation generated from the Pointpack System.
7. After accepting the Parcel, the employee places the Parcel in a secured location in accordance with this Procedure.
8. The Pointpack System informs the Courier Company of the Parcel's readiness for pickup by the courier at PUDO.
9. The employee will hand over the Parcel to the courier immediately upon the courier's arrival at PUDO and shall enter a record of the Parcel's issuance to the courier into the Pointpack System.
10. Upon receiving the Parcel from the PUDO employee, the courier will acknowledge its receipt by signing manually on the document "Issuance of Parcel to Courier."

V. Delivery of Parcel at PUDO

The delivery of Parcel to the recipient at PUDO will be carried out according to the process described below:

1. Courier delivers Parcel to PUDO as the delivery location of the Parcel according to the courier service agreement concluded by the Courier Company.
2. PUDO employee verifies whether the Parcel shows no signs of damage and meets the requirements of the Procedure. The employee refuses to accept a damaged Parcel, one that does not meet other Procedure's conditions, for instance exceeds the agreed Parcel limits.
3. PUDO employee scans the Parcel code or enters the Parcel Number provided by the Courier into the Pointpack Module available on the Studenac's POS System.
4. PUDO employee confirms the courier's delivery of the Parcel to PUDO in a manner agreed upon by Pointpack and the Courier Company (e.g., by signing on the courier's electronic terminal or by signing the internal Courier document or by providing a code for the courier to scan).
5. PUDO employee shall immediately register the receipt of the Parcel in the Pointpack System.
6. Upon accepting the Parcel, a message containing the pickup code will be sent to the recipient. Depending on agreements between Pointpack and the Courier Company, the recipient will have max 7 days to pick up the Parcel from PUDO.
7. Upon the recipient's arrival at PUDO, the employee verifies the Parcel Number and the Parcel Pickup Code in the Pointpack System.
8. In the case of delivering Parcels with the COD Service, the employee will collect the payment from the recipient for the Parcel according to the information on the value of the Parcel contents displayed in the Pointpack System.
9. In special cases (e.g., Internet or device access failure to the Pointpack System), the PUDO employee may request the recipient to provide his ID if this allows verification of the recipient's details against the information on the Address Label. The Parcel may then only be released upon the recipient's written acknowledgment of receipt. The

employee immediately informs the Operational Support Department about the release of the Shipment.

VI. Return of Unclaimed Parcel

1. In the event of the recipient not picking the Parcel up within the specified time, not longer than 7 days the Pointpack System will automatically display a status indicating that the Parcel pick up time has expired. The Pointpack System notifies the Courier Company of the need to retrieve the Parcel by the courier.
2. PUDO employee returns the Parcel to the courier immediately upon the courier's arrival at the PUDO and registers the Parcel return in the Pointpack System. Parcels not claimed by recipients are returned using the same Address Label.
3. Upon receiving the Parcel from a PUDO employee, the courier acknowledges its receipt by signing manually on the document "Issuance of Parcel to Courier."

VII. Prohibited and Restricted Items

1. For the purpose of this Schedule Prohibited and Restricted Items shall be considered to be animals, perishable goods, explosive and highly flammable items, gold, silver or other precious materials, securities (shares or stock documents, bonds, insurance policies), gemstones, firearms, weapons, ammunition or any other object whose receipt or any other procedure during the provision of the services is associated with danger to other shipments, postal facilities, equipment and means of transport or to life and human health, human remains, drugs, watches worth over EUR 650,00, works of art, antiques, vouchers, tickets worth over EUR 520,00, goods whose transport requires a temperature regime, tender and similar documentation or goods that are sent to a tender procedure or are delivered within a defined period of time.
2. PUDO shall not accept a shipment whose content represents Prohibited and Restricted Items. If there is any suspicion that Parcel contains Prohibited and Restricted Items the PUDO employee may request the sender to open shipment in order to inspect the contents of the Parcel. After inspection, employees of PUDO shall close the Parcel in the presence of the person delivering the Parcel. If it is determined that the Parcel contains Prohibited and Restricted Items PUDO shall refuse to accept such a Parcel. PUDO shall immediately notify the Operational Support Department about each such case.

VIII. Weight and size of Parcel

1. The weight of each individual Parcel shall not exceed 15 kg and in exceptional situations 20 kg for PUDO where human resources allow.
2. The maximum dimension of Parcel can be 250 cm in terms of circumference and 100 cm in terms of length of any side.
3. PUDO may not accept Parcel with weight and dimension exceeding the ones stated above.

IX. PUDO Closure

1. Unplanned closure of a PUDO for any reason should be reported to Pointpack immediately, no later than 12 hours after closure, at masterdata-hr@pointpack.com.
2. Planned closure of a PUDO should be reported to Pointpack at dane-masterdata-hr@pointpack.com as early as possible, but no later than two weeks before closure.
3. PUDO contacts the Operational Support Department to promptly transfer all Parcels that are being stored in there. Parcels present at PUDO shall be handed over to the courier immediately upon his arrival at PUDO.

X. Security

1. PUDO is obligated to store Parcels in rooms and warehouses equipped with appropriate safeguards against third-party access. Parcels at PUDO should be stored in particular:
    a. in a separated, marked, and secure location within the cash box module, preventing theft or damage by PUDO staff or third parties, accessible only to employees authorized to perform Services,
    b. within the range of video surveillance,
    c. in a dry location, away from devices that could cause dampness, melting, or burning of Parcels.
2. Only employees authorized to perform courier services and instructed on the obligation to act accordingly with the obligation to maintain parcel secrecy and protect personal data of senders and recipients of Parcels should be responsible for handling shipments service at PUDOs.
3. PUDO employees are prohibited from opening Parcels.
4. PUDO takes utmost care to implement and adhere to the basic principles to ensure the security of Parcels stored at PUDO and security of access to the Pointpack System. Disclosing identifiers and passwords for Pointpack System to third parties is prohibited.
5. PUDO is obligated to exercise due diligence in selecting employees and subcontractors entrusted with tasks related to Parcel handling. Every PUDO employee authorized to handle Parcels should acknowledge their responsibility for the entrusted property in writing.
6. PUDO is obligated to exercise special care in storing all documents related to Parcel handling, especially documents signed by Customers, recipients, and couriers.
7. In the event of any loss or disappearance of a Parcel, PUDO is obligated to promptly notify the Operational Support Department and inform the Police in case there is a suspicion of committed theft. After filing a report to the Police, Studenac shall inform the Operational Support Department about the Police unit and officer handling the case, as well as the case number.

XI. Complaints

1. In the event of a complaint about a courier service at PUDO made by the recipient or the Customer, the PUDO employee should first advise the Customer to file a complaint directly to the Courier Company and notify Pointpack about the complaint.
2. In the case of loss (disappearance) of the Parcel and its damage, PUDO should draw up a damage protocol according to the template indicated by Pointpack.
3. The protocol should be signed by PUDO employee.
4. A copy of the damage protocol should be promptly, not later than within a working day, sent to the Operational Support Department of Pointpack.

XII. Document Archiving

1. PUDO is obliged to archive all documents signed by the Customer or the Courier in connection with Parcel handling for a period of 15 months.
2. After 15 months from the date of creation, the documents should be destroyed in a manner that prevents reading of personal data contained therein.

Appendix 1 - Damage report

to which elements it relates.

OUTER PACKAGING

☐ Cardboard box (of what kind?)
☐ Bag/Sack (of what kind?)
☐ Chest (of what kind?)
☐ Envelope (of what kind?)
☐ Container/Bucket/Can (of what kind?)
☐ Tube (of what kind?)
☐ NO outer packaging
☐ Other (of what kind?)

CONDITION OF OUTER PACKAGING

Is the outer packaging of the shipment damaged ☐ No ☐ Yes (how?)
Is the outer packaging of the shipment sufficient ☐ Yes ☐ No (why?)
Are there warning signs? ☐ No ☐ Yes (how? where?)

PACKAGING SECURITY (CLOSURE) ☐ Yes ☐ No (why?)

☐ Plastic tape ☐ Ordinary adhesive tape
☐ Stretch foil ☐ Seal
☐ Paper tape ☐ Binding tape
☐ Other (of what kind?)

BREACH OF PACKAGING SECURITY (CLOSURE) ☐ Yes ☐ No (why?)

☐ Cutting ☐ Loosening ☐ Sticking ☐ Tearing ☐ Other (what?)
☐ Breaking ☐ Detaching ☐ Rupturing

SECURING OF THE GOODS INSIDE THE PACKAGING ☐ Yes ☐ No (why?)

☐ Bubble wrap ☐ Partition walls
☐ Styrofoam profiles ☐ Cardboard
☐ Foam ☐ Paper
☐ Foil ☐ Filler (of what kind?): .....
☐ Other (of what kind?)

Are the goods in the shipment packed in individual packaging? ☐ No ☐ Yes (of what kind?)
Is the internal packaging of the shipment sufficient: ☐ Yes ☐ No (why?)

DAMAGE WAS INSPECTED BY:

	First name and last name	Signature
Representative of Pointpack Pointpack point number		
Representative of the courier company First name and last name or 2nd representative of Pointpack Name of the courier company and courier number		
Representative of the recipient/sender or 3rd representative of Pointpack		

Shipment/waybill number

LOSS/DAMAGE REPORTby courier companies

In the case of Parcels PICKED UP or DISPATCHED at Pointpack pickup point on waybills used notifications should be submitted directly to the courier company.

NOTE: Complaint notification forms can be addressed to Pointpack S.A. in the case of parcels SHIPPED at Pointpack pickup point on the address label used by Pointpack S.A.

NOTE: A complaint notification form specifies a list of documents that must be attached in order to properly examine the complaint.

NOTE: A damage report must be attached to the complaint notification form.

Was the parcel accepted by the recipient without any reservations? ☐ YES ☐ NO

Name of the company on the waybill or name of the postal operator		Weight	Length	Width	Height	Type of service	Declared parcel value

Date and time of parcel pickup/delivery: Day – Month – Year | Time

Place of drawing up the report: ☐ Parcel PICKUP place ☐ Parcel DISPATCH place

Date and time of reporting damage: Day – Month – Year | Time

Reason for drawing up the report: ☐ Damage ☐ Shortage ☐ Loss ☐ Other

Date and time of drawing up the report: Day – Month – Year | Time

Type of shipment: ☐ Parcel ☐ Envelope ☐ Other

TYPE OF DAMAGE TO THE SHIPMENT / CONTENTS OF THE SHIPMENT (check all applicable features)

☐ No damage
☐ Missing items in the shipment
☐ Opened shipment
☐ Bends
☐ Crashing (Breakage)
☐ Cracks (Broken elements)
☐ Smudges
☐ Creases (Dents)
☐ Spoilage (Food)
☐ Tears (Torn out elements)
☐ Holes (Punctures)
☐ Water damage (Wetting, Leaks)
☐ Scratches
☐ Other (fill in the description space)

Did the shipment contain: ☐ VAT invoice ☐ Stock issue confirmation ☐ Receipt ☐ Order

Are the inspected goods: ☐ New ☐ Used ☐ Hard to say

Additional information about the damage: ☐ No carboard box available for inspection ☐ Insufficient content ☐ Empty carboard box ☐ Missing items

DAMAGE SIZE / description

Information placed in the "comments" box from the waybill: .....

NOTE: In the event of loss of part of the shipment – a detailed description of delivered goods is required, along with the quantity and markings of the items/articles/components (e.g. based on a sales document).
In the event of damage – a detailed description of damaged elements is required, along with an indication to which elements it relates.

Schedule No. 2 – GDPR Personal data processing agreement

PERSONAL DATA PROCESSING AGREEMENT

Data Processing Agreement, hereinafter referred to as "Agreement", concluded on the same date as the PUDO services agreement by and among:
Pointpack S.A., a company incorporated and existing under the laws of Republic of Poland, having its registered office at 60A Bema Street, 01-225 Warsaw, Poland, registered at the District Court for the capital city of Warsaw in Warsaw, 12th Commercial Division of the National Business Register under number 0000418228, Tax Identification Number: 5291799498 represented by:represented by: Marek Piosik, CEO
hereinafter referred to as "Administrator"

and
Studenac d.o.o., a company incorporated and existing under the laws of Croatia, having its registered office at Četvrt Ribnjak 17 Omiš 21310 Hrvatska, registered at the Commercial Court in Split under numberTt-18/7081-6, Tax Identification Number: 02023029348 (hereinafter referred to as "**Studenac**") represented by: president of the board Michał Seńczuk and board member Nina Mimica
hereinafter referred to as the "Processing Entity" or "Processor"
hereinafter referred to individually as the "Party" or collectively as the "Parties".

1. Purpose of the Agreement. The purpose of the Agreement is to ensure compliance with Art. 28 sec. 3 and 4 of the Regulation of the European Parliament and of the Council (EU) of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46 / EC (General Data Protection Regulation) ("GDPR").

2. Description of processing. Details of the processing operations, in particular the categories of Personal Data and the purposes for which Personal Data are processed on behalf of the Administrator, are set out in Appendix No. 1.

3. Definitions. Terms that do not have a different meaning defined in the Agreement have the meaning specified in the provisions of the GDPR.

4. Obligations of the Processor.
4.1. The Processor undertakes to process the Personal Data only on the basis of the documented request of the Administrator, unless the Processor under obligations defined in EU law or the law of the Member State to which it is subject; in such case, Processor before starting the processing of Personal Data, shall notify and inform the Administrator about such obligation (unless such communication and notification are prohibited by the law or due to important reasons of public interest). This obligation also applies to cases of disclosing Personal Data to third parties or transferring them to a Third Country or to an international organization. The Administrator may make further instructions throughout the processing of Personal Data. These commands are always documented.
4.2. The Processor is obliged to:
a) immediately notify the Administrator if, in the opinion of the Processing Entity, the guideline (instruction) provided to it by the Administrator violates the provisions of the GDPR or another provision of European Union or Member State law regarding to the protection of personal data;

b) promptly and appropriately consider the Administrator's inquiries regarding the processing of entrusted Personal Data in accordance with the Agreement;
c) immediately, at the request of the Administrator, provide him with all information necessary to demonstrate compliance with the obligations set out in the Agreement and resulting directly from the GDPR;
d) taking into account the nature of the processing of Personal Data and the information available to the Processor - help the Administrator fulfill the following obligations:
1) the obligation to assess the impact of planned processing operations on the protection of Personal Data ("data protection impact assessment"), if a given type of processing may cause a high risk of violating the rights and freedoms of natural persons in the area of services provided to the Administrator;
2) the obligation to ensure the correctness and up-to-dateness of Personal Data by immediately informing the Administrator if the Processing Entity finds that the Personal Data processed by it are incorrect or out of date
3) obligations specified in art. 32 GDPR;
The Parties shall use appropriate technical and organizational methods by which the Processor is obliged to assist the Administrator in the implementation of this provision.
e) including the nature of the processing of Personal Data, using appropriate technical and organizational measures, provide assistance to the Administrator in fulfilling the Administrator's obligation to respond to the requests of data subjects in the exercise of their rights set out in Chapter III of the GDPR. In case the data subject makes such a request directly to the Processing Entity, the Processing Entity is obliged to immediately notify the Administrator of this fact, attaching to the notification a copy of correspondence or notes from the telephone conversation, and then follow the Administrator's guidelines. The Processing Entity is not authorized to respond to such a request on its own, unless the Administrator has consented to it in writing or by e-mail in a specific case. In fulfilling the obligations indicated in this point, the Processing Entity complies with the Administrator's instructions.
4.3. The Processing Entity grants members of its personnel access to the Personal Data subject to processing only to the extent strictly necessary for the performance, management and monitoring of the Agreement. The Processing Entity is obliged to maintain confidentiality and to ensure that persons authorized to process Personal Data have committed themselves to secrecy (for an indefinite period, not less than 5 years from the date of the event in accordance with the provisions of the main agreement) or that they are subject to an appropriate statutory obligation to maintain confidentiality in relation to Personal Data and the content of the Agreement.
4.4. In case of the processing includes personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic data or biometric data for the purpose of uniquely identifying a natural person, data concerning a natural person's health, sex life or sexual orientation, or convictions and prohibited acts (sensitive data), the Processing Entity applies specific restrictions or additional safeguards resulting from the risk analysis carried out.
4.5. The Processor is obliged under the GDPR to keep a register of categories and activities of processing Personal Data.

5. Cooperation with the supervisory authority. At the request of the relevant supervisory authority, the Parties provide it with information regarding the processing of Personal Data, including the results of any audits. At the moment of receiving information or receiving a request for access to data to the Processor, it is obliged to immediately inform the Administrator about it, no later than within 3 days.

6. The Administrator's right to audit and control. At the request of the Administrator, the Processor allows audits of processing activities governed by the Agreement and participates in these audits. These audits shall be conducted at reasonable time intervals or if there are indications of grounds of non-compliance. The administrator may conduct the audit himself or authorize an independent auditor to conduct it. Audits may also

include an inspection of the premises or material objects of the Processor, control of software and hardware used by the Processor, and documentation protecting the data processing area. A periodic/scheduled audit is preceded by a notification sent by the Administrator by e-mail or in writing no later than 7 days before the planned start.

7. Breaches of personal data protection. Violations of personal data protection.

7.1. In the event of a breach of the protection of Personal Data within the meaning of Art. 4 sec. 12 of the GDPR, relating to all or part of the Personal Data, the Processor cooperates with the Administrator and helps him fulfill his obligations under Art. 33 and 34 of the GDPR, regarding the nature of the processing and the information available to the Processor .

Data protection violations regarding Personal Data processed by the Processor

7.2. In the event of a breach of the protection of Personal Data, the Processor shall report the breach to the Controller immediately, no later than 24 hours after becoming aware of it by e-mail and telephone. A breach report should contain at least:

(a) a description of the nature of the breach (including, where possible, the categories and approximate number of data subjects and the records of data affected by the breach);

b) details of the contact point where more information about the breach of Personal Data protection can be obtained;

(c) an indication of the likely consequences of the breach and the measures that have been or are to be taken to address the breach, including to minimize its possible negative effects.

If it is not possible to provide all of this information at the same time, the original notification shall contain the information available at the time, and upon access to further information, the Processor shall provide it without undue delay.

Data protection breach regarding Personal Data processed by the Administrator

7.3. In the event of a breach of the protection of Personal Data processed by the Administrator, the Processor supports the Administrator:

a) when reporting a Personal Data breach to the competent supervisory authority immediately after the Controller became aware of the breach, where applicable (unless the breach is unlikely to result in a risk to the rights or freedoms of natural persons);

b) when receiving information which, pursuant to Art. 33 sec. 3 of the GDPR should be included in the Administrator's application and include at least:

1) the nature of the personal data, including, where possible, the categories and approximate number of data subjects, and the categories and approximate number of Personal Data records affected by the breach;

2) the possible consequences of a breach of the protection of Personal Data;

3) measures taken or proposed by the Administrator to remedy the breach of Personal Data protection, including, where appropriate, measures to minimize its possible negative effects.

If it is not possible to provide all of this information at the same time, the original notification shall contain the information available at the time, and upon access to further information, the Processor shall provide it without undue delay;

c) when completing - in accordance with art. 34 of the GDPR - the obligation to notify the data subject without undue delay of a breach of the protection of Personal Data, if the breach may cause a high risk of violating the rights and freedoms of natural persons.

8. Relations with further processors.

8.1. The Administrator consents to the Processor engaging any third parties to process Personal Data at the start of the entrustment agreement ("Sub-Processing Entities"), but obliges the Processor to indicate them in Appendix 3 to the Agreement. The Administrator has the right to oppose to Sub-Processors. In such a case, the Processor is not entitled to entrust the processing of Personal Data to the Sub-Processor to whom the

objection relates. The Administrator's objection does not constitute grounds for termination of the Agreement or the Main Agreement, but may affect the proper performance of the Main Agreement by the Processor.

8.1.1. The introduction of further processing entities during the term of the contract is possible, but requires the prior and express consent of the Administrator. The involvement and consent of the Administrator is also required in the case of employing any third parties for the purposes of processing Personal Data by a Sub-Processor ("subsequent Sub-Processors") and requires the consent of the Administrator each time. The Sub-Processor submits an application for a detailed consent at least 14 days before starting to use the services of the next Sub-Processor, together with the information necessary for the Administrator to make a decision on the consent. The list of previously approved Sub-Processors and subsequent Sub-Processors constitutes the updated Appendix No. 3 to this Agreement. The parties are obliged to update Appendix No. 3.

8.1.2 The Processor undertakes and ensures that the all obligations of the Processor under the Main Agreement and the Agreement will apply in full force to the Sub-Processors and subsequent Sub-Processors, in particular with regard to providing sufficient guarantees for the implementation of appropriate technical and organizational, referred to in art. 32 GDPR. The Processor ensures that the Sub-Processor fulfills the obligations to which the Processor is subject under the Agreement and the GDPR. The Processor remains fully responsible to the Controller for the performance of the Sub-Processor's obligations in accordance with its agreement with the Processor. The Processor shall immediately notify the Administrator of any failure by the Sub-Processor to fulfill its contractual obligations.

8.1.3 The Processor shall, without undue delay, notify the Controller of the conclusion of an agreement for the processing of Personal Data between the Processor and the Sub-Processor or between the Sub-Processor and subsequent Sub-Processors, as well as, at the request of the Controller, inform him of the content of such an agreement (by providing a redacted of a copy) in terms of the name of the entity and the address of its registered office, the purpose of the contract, the category of the entrusted data, its duration and its termination, and in the event of changes, it provides the Administrator with its updated version. To the extent necessary to protect trade secrets or other confidential information, including Personal Data, the Processor may make the text of the agreement secret before it is made available.

9. Third Countries.

9.1. Any transfer of data to a country not belonging to the European Economic Area ("Third Country") or an international organization by the Processor takes place only at the Administrator's documented request or in order to meet a specific requirement under Union law or the law of a Member State to which the Processor is subject and takes place in accordance with Chapter V of the GDPR.

9.2. If the Processor is located in a country not belonging to the European Economic Area ("Third Country"), upon conclusion of this Agreement, the Parties will also sign standard contractual clauses approved by the European Commission or other authorized body. The Administrator will act as the exporter of personal data (data exporter), and the Processor will act as the importer of personal data (data importer). This principle does not apply if the European Commission finds that the Third Country where the seat of the Processor is located ensures an adequate level of protection of personal data.

9.3. If the Processor uses the services of a Sub-Processor to carry out specific processing activities (on behalf of the Administrator) that involve the transfer of Personal Data within the meaning of Chapter V of the GDPR, the Administrator agrees that these entities may ensure compliance with Chapter V of the GDPR by means of standard contractual clauses adopted by the Commission pursuant to Art. 46 sec. 2 GDPR, provided that the conditions for the use of these standard contractual clauses are met.

10. Technical and organizational measures. In order to ensure the security of Personal Data, the Processor implements at least the technical and organizational measures indicated in Appendix 2 to this Agreement. Ensuring data security includes protecting data against a security breach leading to accidental or unlawful destruction, loss, modification, unauthorized disclosure or unauthorized access to Personal Data (Personal

Data breach). When assessing the appropriate level of security, the Parties shall take due account of the state of the art, the costs of implementation, the nature, scope, context and purposes of the processing and the associated risks for data subjects.

11. Term and Termination.

11.1. The parties conclude the Agreement for the duration of the agreement which this agreement is attachment to (referred to in the Agreement as the "Main Agreement"). The Agreement is terminated simultaneously and automatically on the day of termination of the Main Agreement. The Administrator has the right to terminate the Agreement and with immediate effect if:

a) public administration authorities responsible for overseeing the principles of protection of Personal Data, including the compliance of processing with the provisions of the GDPR, find - by way of an administrative decision or otherwise - that the Processor (or Sub-Processor or another Sub-Processor) does not comply with any of the these rules;

b) the Processor does not comply with a binding decision of the competent court or competent supervisory authority regarding its obligations under the GDPR or this Agreement;

c) The Administrator, as a result of an audit or inspection, finds that the Processor (or Sub-Processor or another Sub-Processor) does not comply with any of the rules for the processing of Personal Data provided for in the Agreement or in the provisions of the GDPR;

d) the Processor (or Sub-Processor or another Sub-Processor) commits a breach or fails to perform its obligations under the Agreement and fails to take effective corrective action within 7 days of receiving a notification of such breach from the Controller. In particular, the Parties consider the breach to be: (i) failure to carry out the Administrator's instruction or the Processor's failure to grant permission for the Administrator to conduct an audit or inspection in accordance with the Agreement, both in part and in full, or an unjustified delay in executing the instruction or granting such permission or (ii) processing of Personal Data in a manner inconsistent with the purpose provided for in the Agreement or processing of such Personal Data in the territory of a Third Country contrary to the provisions of the Agreement or (iii) involvement of an unapproved Sub-Processor or another Sub-Processor or (iv) failure to use any technical and organizational measure regarding security or any type of additional, specific technical and organizational measure listed in Appendix 2 to this Agreement;

e) The Administrator will lose the Administrator status in relation to Personal Data.

11.2. In the event that the Sub-Processor or another Sub-Processor fails to comply with the rules for the processing of Personal Data set out in the GDPR or in the Agreement, the Administrator may order the Sub-Processor to terminate the contract with the Sub-Processor (or order the Sub-Processor to terminate the contract concluded with the next Sub-Processor). processor).

11.3. The Administrator has the right to terminate the Agreement at its own discretion with a notice period of 2 (two) weeks.

11.4. The notice of termination referred to in para. 11.1 or 11.3 of this Agreement should be submitted to the Processor in writing under pain of nullity.

12. Deletion or return of Personal Data.

After termination of the Agreement, the Processor, at the discretion of the Administrator, deletes all Personal Data processed on behalf of the Administrator and certifies to the Administrator that it has done so, or returns all Personal Data to the Administrator and deletes existing copies, unless Union or Member State law requires the storage of Personal Data . The Processor ensures compliance with the Agreement until the Personal Data is deleted or returned.

13. Dispute Resolution and Governing Law. Any disputes related to or arising from the Agreement will be settled by the court competent for the registered office of the Administrator. This Agreement is governed by and construed in accordance with Polish law. Polish courts have jurisdiction.

14. Liability for damages and contractual penalties.

14.1. The Processor bears full liability and is fully responsible for damages towards the Administrator in relation to violations of the Agreement or applicable law, including the GDPR.

14.2. In the event of non-performance or improper performance of obligations under the Agreement by the Processor, Sub-Processor or another Sub-Processor, each of these entities shall be presumed to have acted at fault. With regard to the Agreement, the limitations of liability agreed by the Parties in other agreements or documents, in the Main Agreement, shall not apply. The Processor undertakes to protect the Controller against penalties imposed by supervisory authorities or claims for damages by third parties (including those brought by data subjects) that may be imposed on or brought against the Controller as a result of non-performance or improper performance by the Processing Entity (or entities) of the Agreement in whole or in part. The Administrator is released from liability to the fullest extent possible (the Administrator is released from liability to the fullest extent possible).

14.3. The Processor shall be liable for damages to the Administrator for non-performance or improper performance of obligations under the Agreement or the provisions of mandatory law, including non-performance or improper performance of these obligations by Sub-Processors and subsequent Sub-Processors, if such non-performance or improper performance of obligations or provisions of mandatory law results in claims or imposition of penalties on the Administrator, or results in damages on the part of the Administrator, in the same way as if the Processing Entity failed to perform or improperly performed its obligation under the Agreement or if it violated the provisions of mandatory law.

14.4. In particular, in the event of claims against the Administrator by data subjects (directly or through associations representing consumers or data subjects) and whose Personal Data are or have been processed by the Processor, or an administrative or other penalty is imposed by the supervisory authority or another authority, imposing a fine or awarding compensation from the Administrator as a result of non-performance or improper performance by the Processor of its obligations under the Agreement or from the GDPR or other legal provisions, the Processor shall immediately cover all penalties, fines, damages, costs and other fees incurred by or imposed on the Administrator, increased by interest in the statutory amount calculated from the date of payment of these penalties or compensation by the Administrator. In such a case, the Processing Entity will also be obliged to pay the Administrator reasonably justified costs of defense against such claims or penalties and related legal assistance, including the remuneration of a professional attorney or attorneys.

14.5. In the event that data subjects (or persons or associations acting on their behalf) bring, in relation to the Agreement and the processing of Personal Data by the Processor, Sub-Processor or another Sub-Processor, any claims regarding non-performance or improper performance of the Agreement by the Processor, Sub-Processor or another Sub-Processor, the Processor shall immediately notify the Administrator of the claim and provide the Administrator with details about it, as well as enable the Administrator to submit the necessary explanations and information in relation to it, and will enable him to access related documents and information and will provide assistance in the event of legal proceedings or other proceedings in which the Administrator will act as a party or otherwise.

14.6. The Processor confirms that all statements made and given under the Agreement are true, accurate, current and complete. In the event that any of the statements made by the Processor under the Agreement turns out to be untrue, inaccurate, out of date or incomplete, the Processor shall reimburse the Administrator for the costs due or incurred by him for penalties, damages and costs arising as a result of untruth, inaccuracy, obsolescence or incompleteness of such statement.

14.7. The Parties have agreed that in the event of a breach of any of the following obligations under this Agreement by the Processor (or Sub-Processor or any subsequent Sub-Processor): clause 4.1, 4.2 or 4.3 of

the Agreement, clause 6 of the Agreement (Right of the Administrator to conduct an audit and control), points 7.1 - 7.3 of the Agreement (Notification of a breach of personal data protection), point 9 of the Agreement (Third Countries), point 10 of the Agreement (Technical and organizational measures), point 12 of the Agreement (Removal or return of Personal Data), the Processor shall pay within 14 days of receiving the request from the Administrator, a contractual penalty in the amount of EUR 500 (in words: thousand euros) for each case of violation. The above-mentioned claim does not exclude the Administrator's right to demand additional compensation exceeding the amount of contractual penalties charged, on general principles provided for in civil law.

15. Other provisions.

15.1. The remuneration due under the Main Agreement includes services provided and obligations performed in accordance with the Agreement by the Processor for the Administrator.

15.2. The agreement has been drawn up in two identical copies, one for the Administrator and one for the Processor. Any changes to the Agreement must be made in writing under pain of nullity. The parties may only make changes that do not directly or indirectly conflict with the standard contractual clauses established in Commission Implementing Decision (EU) 2021/915 of 4 June 2021 on standard contractual clauses between controllers and processors pursuant to Art. 28 sec. 7 GDPR and Art. 29 sec. 7 of Regulation (EU) 2018/1725 of the European Parliament and of the Council and which will not violate the fundamental rights and freedoms of data subjects. The parties are able to demonstrate compliance with these clauses.

15.3. The parties agree that any "General Terms" or other document substantially similar to such document, and published by the Processor, shall not apply to the Agreement. The Parties declare that the Agreement constitutes their complete and exclusive agreement regarding the subject of the Agreement. Upon entry into force of the Agreement, all oral and written agreements of the Parties regarding its subject matter, with the exception of agreements and contracts expressly referred to in the Agreement, shall cease to be valid.

15.4. The agreement enters into force on the day of its conclusion.

15.5. The Parties have agreed that in the event that any provision of the Agreement is deemed invalid, ineffective or otherwise unenforceable, it will be replaced by the Parties acting in good faith within 30 days from the date of finding such invalidity, ineffectiveness or unenforceability with a provision closest to the original provision that is replaced

16. Contact details of the Parties.

The contact details of the person on the part of the Administrator for the purposes of the performance of the Agreement are as follows: name and surname: Sławomir Jedyński, Position:, Head of Security Department Tel.:, E-mail: slawomir.jedynski@pointpack.pl .

The contact details of the person on the side of the Processor for the purposes of the performance of the Agreement are as follows: Name and surname: Franko Bilić, PM sales projects, franko.bilic@studenac.hr, +385 91 282 8512.

17. Attachments. The following Annexes are an integral part of the Agreement:

a) Appendix No. 1: Personal Data entrusted for processing.

b) Appendix No. 2: Technical and organizational measures that must be implemented by the Processor in particular.

c) Appendix 3: List of approved Sub-Processors and subsequent Sub-Processors.

<u>Appendix No. 1:</u>

Personal Data entrusted for processing

1. Categories of persons whose Personal Data are processed:

natural persons, customers using courier services, senders and recipients of parcels

2. Categories of processed Personal Data:
- name and surname of the sender
- name and surname of the recipient
- name of the sender and recipient
- the sender's address
- the recipient's address
- telephone number and e-mail address of the sender and recipient
- tracking number
- date of sending and receiving
- if the addressee submits a power of attorney, the name and surname of the authorized person for the shipment, ID document number of the addressee and representative. (alternatively)
- signature

3. Nature of processing:
the processing of entrusted data is continuous and takes place in paper and/or electronic form in IT systems, partially automated

4. Purpose for which Personal Data is processed on behalf of the Administrator:
personal data will be processed for the purpose of performing the contract for the provision of the service - accepting and releasing shipments - and for the purpose of pursuing claims and protection against claims.

Appendix No. 2:
Technical and organizational measures that must be implemented by the Processor in particular:

Description of technical and organizational security measures implemented by the Processor (Processing Entities) to ensure an appropriate level of security, taking into account the nature, scope, context and purpose of processing, as well as the risk of violating the rights and freedoms of natural persons:

Organizational safeguards:
a. A privacy policy has been developed and implemented
b. A procedure for reporting and handling information security incidents and personal data breaches has been developed and implemented.
c. Persons processing personal data have been trained in the principles of personal data protection.
d. Only persons authorized to process data were allowed to process it.
e. Persons processing personal data are obliged to keep them confidential.
f. a register of processing activities and a register of processing categories is kept.
g. A record of persons authorized to process data is kept.
h. The Information Clause has been developed and used by the Entity

Physical Security:
a. Personal data is stored in rooms secured against access by unauthorized persons by closing doors with a lock and the, access control is carried out in the form of a register or an access control system is implemented.
b. If the processing of personal data takes place in living quarters, the house/building must be equipped with an alarm system and video monitoring is recommended.
c. Rooms where data is processed are protected against the effects of fire, flooding, high temperatures, etc.

Technical protections:

Data processing systems) (cash registers and PC for printing labels):
a. are protected at the interface with the public network by a hardware firewall and anti-virus software- (does not apply to cash registers) installed at each station processing personal data with a daily updated database of detected viruses;

b. have user authentication and authorization mechanisms that prevent unauthorized access to information; (it may not apply to cash registers, but then the point should be equipped with video monitoring to ensure accountability of authorized persons performing processing activities in conjunction with the schedule);
c. for the period of short-term leaving of the workstation by the system user, equipped with a password-protected workstation lock mechanism; (it may not apply to cash registers, but then the point should be equipped with video monitoring to ensure accountability of authorized persons performing processing activities in conjunction with the schedule);
d. equipped with a mechanism for changing passwords, informing about their expiration; (applies to PC);
e. equipped with mechanisms to ensure the recording and auditing of events related to logging in and logging out of users; (it may not apply to cash registers, but then the point should be equipped with video monitoring to ensure accountability of authorized persons performing processing activities in conjunction with the schedule);

On PC for printing labe , persons processing personal data are not authorized to install software or connect private or unknown devices.

Appendix No. 3:
List of approved Subprocessors and subsequent Subprocessors:

The Administrator has allowed the use of the services of the following Sub-Processors:

First name and last name
or
name:_____
Address:_____
_____
Description of processing (including clear definition of the scope of responsibility in the event of authorization of several Sub-Processors and subsequent Sub-Processors, categories of entities and scope of data):
_____

Schedule No. 3 Third party liability policy

TRIGLAV OSIGURANJE D.D.
ANTUNA HEINZA 4, ZAGREB
Matični broj: 0253359, OIB: 29743547503

TRIGLAV OSIGURANJE D.D.
Podružnica Centrala
Zagreb, Antuna Heinza 4
TEL: 0800 202080, FAX: 01 5632 799

Broj police za osiguranje - PO-osiguranje od opće odgovornosti

Broj police: **990007074995**

Područna jedinica: **Podružnica Centrala**
Zastup: **0000660**

Prethodna polica br.: 990007069095
Ugovorene vrste osiguranja: Razna

Ugovaratelj: **STUDENAC D.O.O., (OIB: HR02023029348), ČETVRT RIBNJAK 17, 21310 OMIŠ**
Osiguranik: **STUDENAC D.O.O., ČETVRT RIBNJAK 17, 21310 OMIŠ**

Trajanje osiguranja: Jednogodišnje

Početak osiguranja – datum i sat: 22.07.2023 23:59
Istek osiguranja: 22.07.2024 23:59

Mjesto osiguranja: 99999, SVE POŠTE, SVA NASELJA U RH, ČETVRT RIBNJAK 17 OMIŠ I NA SVIM LOKACIJAMA NA PODRUČJU RH NA KOJIMA OSIGURANIK OBAVLJA SVOJU DJELATNOST, Br. .

Ugovaratelj je upoznat da je osiguranje sklopljeno po Uvjetima i klauzulama: PG-imo/20-01-hr, KL-odg-008/20-01-hr, KL-odg-007/20-01-hr, PG-oiz/14-2-hr, KL-odg-002/20-01-hr, KL-odg-001/20-01-hr, KL-rac-kn/17-4-hr, KL-dem-ODG/20-12, PG-odg/20-01-hr

Agregatni limit po polici 1 x iznos osiguranja (osim ako nije drugačije navedeno kod samih pokrića).
U pokriću su i odštetni (regresni) zahtjevi zavoda za zdravstveno, mirovinsko i invalidsko osiguranje - iznos osiguranja 6.636,17 EUR, agregatni limit 2 x iznos osiguranja
Sastavni dio police osiguranja jesu: Dodatne napomene te Protokol za štete. Isti su u korespodenciji police
Franšiza kod odgovornosti za neispravan proizvod - 500,00 EUR u svakoj šteti
NAPOMENA: odgovornost prema najmodavcima i najmoprimcima uključeno u iznos osiguranja za opću odgovornost (nema zasebnog limita za pojedina pokrića).
Uključeno pokriće za čisto imovinske štete na 6.636,14 EUR
Uključena odgovornost samohodnih radnih strojeva za vrijeme funkcijskog djelovanja i za vrijeme kretanja - KL-odg-003/20-01-hr, (st) 1.

Svi iznosi su u EUR.

R.br.	Opis osiguranja	Svota osig.	Prem. stopa u ‰	Premija
a)	**OSIGURANJE ODGOVORNOSTI IZ DJELATNOSTI**			
	13302			
1.	**Predmet: Odgovornost osiguranika prema trecim osobama i njihovim stvarima iz registrirane djelatnosti (uključeni zahtjevi vlastitih djelatnika) - OSOBA 5.823**			
1.1.	Osnovno osiguranje 30,00% Doplatak - jedinstveni iznos osiguranja 205,00% Doplatak - visina izabranog iznosa osiguranja 70,00% Popust - veličina osigurane jedinice 10,00% Popust - paketni popust 80,00% Popust - komercijalni popust 5,00% Popust - popust na agregatni limit			
2.	**Predmet: Štete iz djelatnosti koje ne izviru iz djelatnosti navedenih u polici ali ulaze u predmet poslovanja osiguranika prema navedenim djelatnostima osiguranika**			
2.1.	Dodatno osiguranje 30,00% Doplatak - jedinstveni iznos osiguranja 205,00% Doplatak - visina izabranog iznosa osiguranja 70,00% Popust - veličina osigurane jedinice 10,00% Popust - paketni popust 80,00% Popust - komercijalni popust 5,00% Popust - popust na agregatni limit			
3.	**Predmet: Odgovornost za štete iz posjedovanja ili korištenja vozila na motorni pogon (samohodnih radnih strojeva, radnih vozila i ostalih vozila sa radnim uređajem) dok obavljanju radnu funkciju , a što uključuje i njihovo kretanje radi obavljanja radne funkcije**			
3.1.	Dodatno osiguranje 30,00% Doplatak - jedinstveni iznos osiguranja 205,00% Doplatak - visina izabranog iznosa osiguranja 70,00% Popust - veličina osigurane jedinice 10,00% Popust - paketni popust 80,00% Popust - komercijalni popust 5,00% Popust - popust na agregatni limit			
4.	**Predmet: Odgovornost za štete koje pretrpi vozač-djelatnik osiguranika, prilikom uporabe motornog vozila a uzrok štete je u iznenadnoj i neočekivanoj neispravnosti vozila, iako su vozila osiguranika redovno održavana i servisirana**			
4.1.	Dodatno osiguranje 30,00% Doplatak - jedinstveni iznos osiguranja 205,00% Doplatak - visina izabranog iznosa osiguranja 70,00% Popust - veličina osigurane jedinice 10,00% Popust - paketni popust 80,00% Popust - komercijalni popust 5,00% Popust - popust na agregatni limit			
5.	**Predmet: Odgovornost STUDENCA D.O.O. kao zakupodavca**			
5.1.	Franšiza 10% u svakoj šteti, ali ne manje od 132,72 EUR 30,00% Doplatak - jedinstveni iznos osiguranja 205,00% Doplatak - visina izabranog iznosa osiguranja 70,00% Popust - veličina osigurane jedinice 10,00% Popust - paketni popust			

80,00% Popust - komercijalni popust
5,00% Popust - popust na agregatni limit

6. **Predmet: Oodgovornost STUDENCA D.O.O. kao zakupoprimca**

6.1. Franšiza 10% u svakoj šteti, ali ne manje od
30,00% Doplatak - jedinstveni iznos osiguranja
205,00% Doplatak - visina izabranog iznosa osiguranja
70,00% Popust - veličina osigurane jedinice
10,00% Popust - paketni popust
80,00% Popust - komercijalni popust
5,00% Popust - popust na agregatni limit

7. **Predmet: Pokriće za štete na vozilima, stvarima u vozilu i na pojedinim dijelovima vozila dok se nalaze na parkiralištu koje je točno određeno i obilježeno**

7.1. Franšiza 10% u svakoj šteti, ali ne manje od 500 EUR
30,00% Doplatak - jedinstveni iznos osiguranja
205,00% Doplatak - visina izabranog iznosa osiguranja
70,00% Popust - veličina osigurane jedinice
10,00% Popust - paketni popust
80,00% Popust - komercijalni popust
5,00% Popust - popust na agregatni limit

8. **Predmet: Zakonska, izvanugov.odg. za neimov. i imov.štetu uslijed smrti,povrede tijela ili zdravlja te oštećenja ili uništenja stvari trećih osoba(djelatnici se smatraju trećom osobom)a koja nastane zbog uporabe neispravnog proizv.kojeg je osigur.ili osoba ovlaštena od osigur. isporučio odnosno stavio u promet**

8.1. Dodatno osiguranje
30,00% Doplatak - jedinstveni iznos osiguranja
205,00% Doplatak - visina izabranog iznosa osiguranja
70,00% Popust - veličina osigurane jedinice
10,00% Popust - paketni popust
80,00% Popust - komercijalni popust
5,00% Popust - popust na agregatni limit

9. **Predmet: Regresni zahtjevi**

9.1. Iznos osiguranja

Ukupno(HRK/EUR*)

Premija osiguranja ukupno(HRK/EUR*)

**Za preračunavanje je primijenjen službeni fiksni tečaj konverzije 1 EUR = 7,53450 HRK*

Premija osiguranja za vrijeme od 22.7.2023. do 22.7.2024. plaća se prema otplatnom planu iskazanom na računu broj 6623-7714920823-040, koji je sastavni dio police osiguranja.

Triglav osiguranje d.d. tijekom svog poslovanja prikuplja i obrađuje osobne podatke svojih klijenata i korisnika usluga, pri čemu s Vašim podacima postupa isključivo u skladu s važećim propisima te im osigurava adekvatnu razinu zaštite i sigurnosti. Detaljne informacije o obradi Vaših podataka sadržane su u dokumentu pod nazivom „Informacija o obradi podataka" koja vam je također dostupna na svim prodajnim mjestima Triglav osiguranja d.d. i na web stranici: www.triglav.hr.

Potpisom ove police potvrđujem da sam prije sklapanja ovog ugovora o osiguranju od Triglav osiguranja d.d. primio sve na polici navedene uvjete i pripadajuće klauzule koje su sastavni dio Ugovora o osiguranju te da sam suglasan s istima, kao i da je izdana polica osiguranja u skladu sa mojim zahtjevima i potrebama.Potpisom ove police potvrđujem da sam prije sklapanja ovog ugovora o osiguranju od Triglav osiguranja d.d. također primio I sve obavijesti ugovaratelju i/ili osiguraniku, informaciju ugovaratelju prije sklapanja osiguranja, informacije o obradi podataka, sve predugovorne informacije, informacije o proizvodu osiguranja, dokument o utvrđivanju potreba i zahtjeva osiguranika, obavijest o mogućnosti podnošenja pritužbi, te sve eventualno potrebne privole i suglasnosti za prikupljanje i/ili obradu podataka ovisno o potrebi prema vrsti, odnosno proizvodu osiguranja, a prema Potvrdi o primitku dokumenata informacija.
Nadalje potpisom potvrđuje da je kod zaključivanja ovog Ugovora o osiguranju primio sve na polici navedene Uvjete i klauzule, te da je suglasan s istima.
Informacija za ugovaratelja osiguranja/osiguranika (klijenti) sastavni je dio ugovora o osiguranju.
Triglav osiguranje d.d. zadržava pravo da u roku 30 dana ispravi moguće računske i druge pogreške zastupnika. PDV nije obračunat sukladno čl. 40. Zakona o porezu na dodanu vrijednost.

ŽMINJ, dana 20.7.2023. u 18:37

Za Triglav osiguranje d.d.

TRIGLAV OSIGURANJE d.d. 03 ZAGREB

Ugovaratelj osiguranja

STUDENA

Amendment no. 1/2024 to

PUDO SERVICES AGREEMENT
dated 20.12.2023

This amendment (the "Amendment") is made by:

Pointpack S.A., a company incorporated and existing under the laws of Republic of Poland, having its registered office at 60A Bema Street, 01-225 Warsaw, Poland, registered at the District Court for the capital city of Warsaw in Warsaw, 12th Commercial Division of the National Business Register under number 0000418228, Tax Identification Number: 5291799498 (hereinafter referred to as "**Pointpack**") represented by: Marek Piosik - President of the Board

and

Studenac d.o.o., a company incorporated and existing under the laws of Croatia, having its registered office at Četvrt Ribnjak 17 Omiš 21310 Hrvatska, registered at the Commercial Court in Split under numberTt-18/7081-6, Tax Identification Number: 02023029348 (hereinafter referred to as "**Studenac**") represented by: president of the board Michał Sęńczuk and board member Nina Mimica.

to the PUDO SERVICES AGREEMENT dated 20.12.2023 (the "Agreement").

WHEREAS the original will of the Parties to the Agreement was to set a 30-days payment term for the Services therein, hence the necessity of providing an amendment arose,

The Parties hereby amend the Agreement as follows:

I. Article VIII.4 of the Agreement currently states:
"4. Pointpack shall pay the remuneration within 30 days of receipt of the invoice to the bank account of STUDENAC **HR9423600001102735612** each time indicated on the VAT invoice."

II. Except as set forth in this Amendment, the Agreement is unaffected and shall continue in full force and effect in accordance with its terms.

III. If there is conflict between this Amendment and the Agreement the terms of this Amendment will prevail.

In witness whereof the Parties have caused this Amendment to be signed

For and on behalf of Pointpack	For and on behalf of Studenac
Marek Piosik – President of the Board	**Michal Senczuk,** president of the board
Marek Piosik Prezes Zarządu	**Nina Mimica**, board member

Pointpack S.A.
ul. Bema 60A, 01-225 Warszawa
NIP: 5291799498, REGON: 146090990
KRS: 0000418228